

Carole Wilkinson, Chair, Healthcare Improvement Scotland
Robbie Pearson, Chief Executive, Healthcare Improvement Scotland

21 December 2023

Dear Carole and Robbie,

Following the Annual Review of Healthcare Improvement Scotland (HIS) on 21 November 2023, we would like to congratulate you on a successful event which we were pleased to be a part of.

We were struck by the strong sense of collaboration and agility that HIS appear to have as an organisation, particularly when it comes to looking at system challenges within NHS Scotland and the focus on core improvement to the safety and quality of care provided.

The videos throughout the presentation brought huge value to the review and really highlighted the breadth of work undertaken in 2022-2023, and affirmed to the audience the huge impact HIS have on the delivery of care delivered across Scotland.

Please take this letter as confirmation that the 2022-2023 review period has now concluded.

We look forward to working with you in the coming year.

Yours sincerely,



John Burns, Chief Operating Officer



Jason Leitch, National Clinical Director